

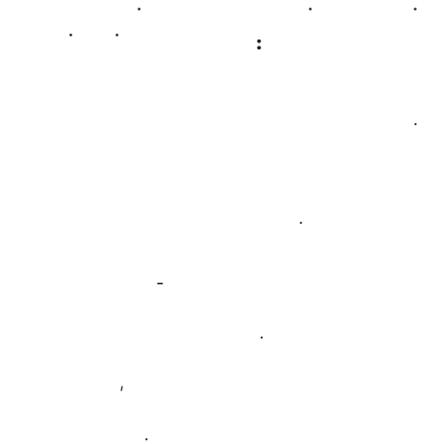


Unify OpenScape Web Collaboration

Эффективная совместная
работа и защищенная IT-
поддержка из любой точки
мира



Совместное использование данных и создание документов



White-boarding:

Allows participants to brainstorm and share ideas interactively by adding annotations, typing or drawing on the whiteboard application or on top of the presentation or shared application viewed by all. This is an excellent tool to engage in concise and clear communications needed for training, brainstorming, workshops or when you need to reach agreement faster.

File Sharing:

Participants can exchange files during the session, by uploading and downloading them from within the Fileboard window.

Content Library:

This is where the Fileboard stores documents used during the session. Once the session ends, these files are removed automatically for greater security.

Co-Browsing:

Commonly used for providing remote support, enables one participant to take over control of another participant's desktop and that participant is able to see what is being done on their computer. Handing over control to another participant in the session can be done with one click. This is also useful for allowing others to share their updates or ideas.

URL Push:

Participants can send URLs via the chat window that can be directly clicked by active participants from their local PC.

Breakout Sessions:

Sub-sessions can be formed while a session is in progress, which enables smaller teams of people to collaborate separately on a sub-topic, while still remaining connected to the main session. Later, the sub-team can re-join with the main session to share their results.

Session Recording:

Web conferencing sessions can be recorded and saved on your local drive for later viewing. This is a popular feature when delivering training sessions or to save information that needs to be completed in a future session.

Furthermore you can even jointly record audio, video and web collaboration streams from your desktop client into a standard a/v format, available via the Atos Unify OpenScope Media Server.

Multi-party Video Streaming:

Full motion H.264 multi-party video chat capabilities allow you to send your webcam image to other participants in the session. Not only is video quality outstanding, users can dynamically optimize their video quality to control network bandwidth consumption.

Real-time Interactions

Instant Message Chat:

You can exchange real-time text messages with other participants or the presenter using an instant messaging (IM)-like interface.

Mobility

Mobile Client:

Mobile users with iPhone, iPad, Android, or other smartphone or tablet device, can actively host and participate in a web conferencing session from anywhere.

Secure Advisor

Offering instant internal or customer IT support for your business, our Secure Advisor module extends the OpenScope Web Collaboration experience to the IT helpdesk.

With online support and remote control tools for administration, maintenance and desktop sharing on remote pc/servers, Secure Advisor is an excellent tool for facilitating faster problem resolution and improving customer service.

Unique features such as folder synch and port mapper, plus a number of other support capabilities, are all accessible via the internet.

IT specialists or helpdesk personnel can remotely access any employee's computer, even unattended, to install software, fix an error, update a drive, or teach them to use an application.

The solution allows multiple technicians to work simultaneously on a session, and it enables a session to easily be transferred to another technician without disruption.

In addition, OpenScope Web Collaboration can be integrated easily with your existing service desk application to further improve the productivity of your IT staff.

Two way authentication:

Improved security enabling two way authentication with SMS approval for remote support connectivity. This option can be enabled in the User Management for each user.

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Customer Portal

Explore a world of customizable options to meet the very specific needs of your business and users.

Key Customer Portal capabilities include:

- **Settings and Profiles.** Change settings and manage your profiles to meet specific requirements and user preferences
- **Download.** Simply download the latest versions of software modules and documentation
- **Functions.** Configure the functionality of your OpenScape Web Collaboration modules. For example, provide various options for the master and/or the participants, lock and unlock functions, or completely remove them from modules
- **Display.** Tailor the user interface of your modules by adding individual tabs to the sidebar – such as chat, video or audio. And by removing them from the sidebar entirely.

- **Logo.** Add your own company logo to the user interface
- **Text.** Change the text displayed for session invitations and user messages

The Value of Enterprise-Grade Collaboration

What makes OpenScape Web Collaboration 'enterprise-grade'? We've identified four key attributes that are a must for enterprise-grade solutions.

Secure:

OpenScape Web Collaboration is highly secure using Secure Connect Service, required for sensitive or confidential meetings. It offers password protected collaboration sessions, the ability to see the entire participant list, expel anonymous participants, and lock the session. All sessions are 256-bit AES encrypted and cannot be decrypted on the server, and sessions are temporary, leaving no residual data and do not make any entries in the registry.

Furthermore, you can restrict or specify which cloud server locations are used for the connection (worldwide, Europe, or only Germany). Adding an additional layer of security.

Scalable:

OpenScape Web Collaboration's scalability is virtually unlimited via its cascading server architecture, and it can support sessions with up to 1,000 participants.

Reliable:

OpenScape Web Collaboration includes server redundancy and back-up, plus there's no downtime when extending the solution for scalability or redundancy.

It includes a client auto-reconnect feature when the server connection is lost, and provides user-controlled dynamically optimized video streaming to optimize video quality to control network bandwidth consumption.

Comprehensive:

OpenScape Web Collaboration offers all essential web conferencing features and is available as an on-premise or hosted solution.

Who can benefit from OpenScape Web Collaboration?

Any company wanting to reduce costs and improve productivity and collaboration is a candidate, because OpenScape Web Collaboration:

- Saves money and time by minimizing expensive web conferencing services, and by meeting online and avoiding business travel.
- Enhances productivity and collaboration by sharing ideas and information easily, from the comfort of your office, helping to accomplish more in less time.
- Simply delivers first level IT technical support to internal users or external customers.
- Improves your competitive advantage by improving communications and relationships with your customers, employees, partners and suppliers.

Why OpenScope Web Collaboration Makes Sense

It's Fast

OpenScope Web Collaboration is quick to install. It takes less than one hour to deploy the server, and only seconds to download a single exe file for moderators. And there's no client configuration or installation needed for participants.

It's Easy

OpenScope Web Collaboration has an easy to use and intuitive user interface. It enables easy transitions from one media to another with a single click, and assures quick access to any of its features. Users can schedule a voice and web conference in one single step and sessions can be launched from the OpenScope Web Collaboration client, the OpenScope UC client, or from your Microsoft or HCL groupware client.

It's Affordable

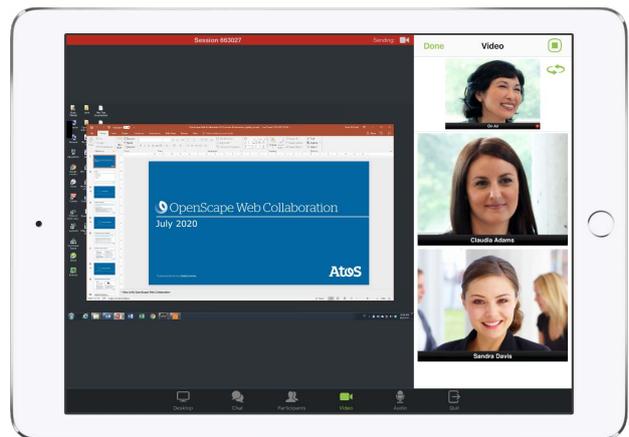
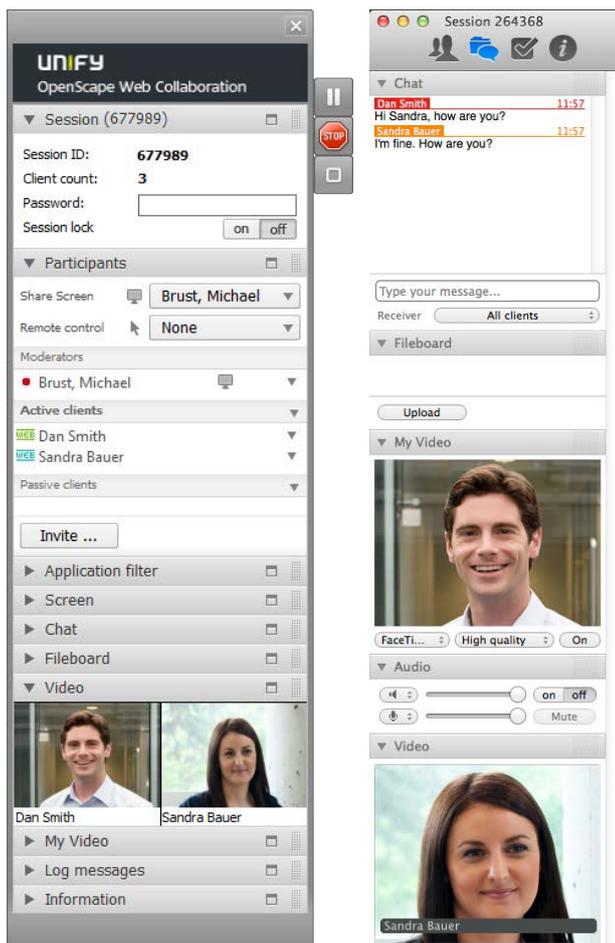
OpenScope Web Collaboration provides advanced web conferencing features at an affordable cost - as a premise-based or hosted solution. Client installation rollout costs are minimal and the solution can be installed with minimum IT resources and requires no special IT skills.

It also supports VMware virtualization, enabling it to be installed with other Atos Unify OpenScope applications on a single server - reducing hardware, installation and management costs.

It's Open

OpenScope Web Collaboration supports industry standards such as SIP, H.264 and can be integrated with virtually any application via its open XML-RPC interface and professional services. Plus, it includes click-to-conference integration plug-ins to Microsoft and HCL groupware clients. This means users can schedule and launch web conferencing sessions from the client of their choice, adding simplicity and value to the user's experience.

Users can schedule a voice and web conference in one single step and sessions can be launched from the OpenScope Web Collaboration client, the OpenScope UC client, or from your Microsoft or HCL groupware client.



About Atos

Atos is a global leader in digital transformation with 110,000 employees in 73 countries and annual revenue of € 12 billion. European number one in Cloud, Cybersecurity and High-Performance Computing, the Group provides end-to-end Orchestrated Hybrid Cloud, Big Data, Business Applications and Digital Workplace solutions. The Group is the Worldwide Information Technology Partner for the Olympic & Paralympic Games and operates under the brands Atos, Atos|Syntel, and Unify. Atos is a SE (Societas Europaea), listed on the CAC40 Paris stock index.

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

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Let's start a discussion together



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